

Get the right support when you need it

We can assist you in understanding and activating your NDIS Plan.

We work with you, and the people who are important in your life, to find and coordinate the right supports at the right time.

Your DAISI Support Coordinator will be in regular contact to ensure supports are effective and will problem-solve key issues that arise.

We can work with you to prepare for your NDIS Plan review, helping you to re-assess your goals and gather the appropriate information. We can also attend review meetings with you.

Have you received your NDIS Plan?

Did you receive Support Coordination?

Are you unsure of where to start?

Are you looking for an independent approach to Support Coordination?

Talk to our friendly team, we will happily answer your questions.

How we work with you

You can contact DAISI initially by phone, drop-in or referral. If you have questions around the NDIS we provide a free 20-minute consultation.

If you have support coordination in your NDIS Plan and would like us to provide this assistance, we have trained and experienced staff who can guide you through the process and help you to understanding your Plan. One of our support coordinators will call and make a time to meet with you.

Once you decide you want DAISI to provide your support coordination services, we will get you to sign a service agreement outlining how we will work together. Then we will work with you to find the supports you need. We will also work with any other stakeholders and work to coordinate your supports.

Our staff will be in regular contact to ensure your supports are efficient and will follow up on problems you may have. We will provide detailed reports to the NDIS as required.

We will sit with you to prepare for your NDIS plan review, helping you to re-assess your goals and gather the appropriate information required. Come review time we can attend the meeting as a means of additional support if you want us to.

What we will do

The key tasks undertaken by the DAISI Support Coordinator are to:

- Obtain permission from you, or your nominee, to access your plan on the NDIS portal
- Work with you to access your plan on the portal
- Work with the you to choose the right support options to meet your needs
- Set up your service bookings in the NDIS portal
- Gather and file all your service agreements and work with them to coordinate your supports once you have chosen your service providers
- Check in with you and your service providers to ensure the appropriate supports are delivered
- Help sort out problems that may arise with the provision of your service
- Ensure you have the information to get the services and supports you need