

## If you need answers talk to DAISI

**DAISI is an information hub. We refer, connect and link you with the local community and service providers.**

We provide our community with knowledge of services and programs for people of all ages with a disability, their carers, families and friends, as well as other service providers.

If you would like to know what options are available to you, how to access them and what to expect when you do, DAISI can assist. If we don't know the answer to your question we will find it.

## DAISI freecall 1800 800 340

For general questions about the NDIS, mainstream community services or connecting with local activities in your area, call DAISI's freecall Information Service on 1800 800 340.

To speak with a DAISI team member, call Monday to Friday between 8:30am and 4:30pm. For a language translator, phone 131 450. If you have hearing or speech loss call the National Relay Service for assistance: TTY 1800 555 677, or Speak and Listen 1800 555 727.

**Have you received your NDIS Plan?**

**Are you looking to apply for NDIS?**

**Are you unsure if you are eligible?**

**Are you feeling confused about your NDIS Plan and want to know more?**

**Are you unsure of where to start?**

**Need some support to prepare for your NDIS planning meeting?**

**Come and talk to our friendly team who will happily answer your questions.**

## NDIS specialist consultations

If you have more specific or complex questions around the NDIS, we provide a free 20-minute consultation with a member of our specialist NDIS team. We can assist you in understanding your plan, how to bring it to life, what each budget item represents and what your options are. We can explain the application process, how the system works, what can be done when it doesn't and who can help.

## Online NDIS resources

DAISI provides free to access information and resources on our website, including NDIS Information Packages, key NDIS and main stream services contact details and a range of useful information Fact Sheets. To find out more go to **[www.daisi.asn.au](http://www.daisi.asn.au)**

You can also receive regular news about NDIS and disability issues, and activities and services being offered in your region, including social, training and educational opportunities. To join our:

**DAISIChain Monthly Digest** email distribution list contact [info@daisi.asn.au](mailto:info@daisi.asn.au)

**DAISI Facebook Page** go to [www.facebook.com/daisiservices/](http://www.facebook.com/daisiservices/)

Don't have internet access? Call 1800 800 340 for us to post you a copy of our **quarterly newsletter**.