

SUPPORT COORDINATOR

Applicants will need to address the following selection criteria:

Essential:

Commitment to work within DAISI Services Limited values set:

Vision

Empowering disadvantaged people to live a meaningful, personally satisfying and ordinary life.

Mission

Connecting the disadvantaged to community, formal and natural supports, to enable their full potential.

Values

Trust and accountability: *establishing trust by being honest, open and transparent by doing what we say in every relationship and by ensuring we take ownership for our actions and decisions.*

Individualised practice: *Being responsive to the needs of individuals and ensuring the person is at the centre of decision making.*

Sustainability:

Ensure that all we endeavour to do is cost effective and sustainable, giving value for money to our customers.

Capacity building: *Developing capacity by providing information and support to both individuals and the community*

Demonstrated experience in working with people with disability, family and carers with a deep understanding of the impacts on daily living for people with disability.

Demonstrated understanding of individualised funding and person-centred approaches for people with disability and experience in using person-centred planning tools.

Experience in working with people with disability to plan, build and review local support networks and enhance opportunities for community connections and social inclusion.

The ability to develop organisational service capacity through effective partnerships with local government and non-government organisations.

High level of problem solving skills with the ability to develop innovative and unconventional approaches in meeting complex individualised plans.

High level negotiation and written/verbal communication skills with the ability to proficiently utilise Microsoft suite including, Word, Excel and Outlook.

Ability to work with limited supervision including the ability to organise workloads and meet multiple deadlines.

Excellence in attention to detail.

Initiative and enthusiasm including a willingness to take on new skills.

High level of integrity and discretion.

Practice high level interpersonal communication skills.

Based primarily on the lower Gold Coast and Tweed, they will deliver services to customers throughout the Gold Coast and Far North Coast NSW, with the ability to attend Ballina DAISI office regularly.

Expectations as to Experience and Qualifications:

People with disability, those with lived experience with disability, and/or Aboriginal and Torres Strait Islander background are encouraged to apply.

Applicants will need to be able to pass, or hold, a current Working with Children Check (NSW), Blue Card (Qld) and Criminal History Check (NSW & Qld)

Tertiary qualifications in Community and Human Services and/or related discipline.

- Disability Support Worker
- Educator
- Social Worker
- Other Care Worker – Mental Health Support Worker, Peer Worker
- Developmental
- Welfare Worker

IF Diploma in studies, at least two years of experience is required.

IF Cert III, substantial years of relevant experience and specialist skills sufficient to perform these activities is required.

Additional consideration will be extended to applicants eligible to provide Specialist Coordination, which is a person who:

- holds a Bachelor of Disability and Development Education (or higher) qualification or another comparable degree qualification in disability as recognised by the DEAI, and
- is professionally engaged as a Developmental Educator (or similar role) and continues to be actively involved within any of the fields of disability, education, mental health, community justice, welfare, and/or rehabilitation services.

NDIS Provider Registration Guide to Suitability provides clarification of Specialist Support Coordination:

Registration Group	No.	Professions	Additional Guidance
<p>Support Coordination</p> <p>The provision of Support Coordination within a specialist framework necessitated by specific high level risks in the participant’s situation. Support is time limited and focuses on addressing barriers and reducing complexity in the support environment, while assisting the participant to connect with supports and build capacity and resilience. It may also involve development of an intervention plan which will be put in place by disability support workers.</p>	0132	<ul style="list-style-type: none"> • Psychologist • Occupational Therapist • Social Worker • Other allied health, developmental educator, social or health science professional 	Experience in support coordination for people with complex needs