

income support & subsidies

ALLOWANCES AND PAYMENTS

Centrelink have a number of income support payments and allowances to assist people in a variety of life events.

Income support	Type of support
CONTACT	132 717 www.humanservices.gov.au
Carer Payment Caring for a Child UNDER 16 years	Carer Payment can provide you with income support if you are unable to support yourself through substantial paid employment while you are providing care to a child aged under 16 years with a severe disability or severe medical condition.
Carer Payment Caring for a Person OVER 16 years	Carer Payment can provide you with income support if you are unable to support yourself through substantial paid employment because you are caring for someone aged 16 years or over on a daily basis with a physical, intellectual or psychiatric disability.
Carer Allowance Caring for a Child UNDER 16 years	Carer Allowance is a supplementary payment that may be available if you are a parent or carer who provides additional care and attention on a daily basis for a child with a physical, intellectual or psychiatric disability.
Carer Allowance Caring for a Person OVER 16 years	Carer Allowance is a supplementary payment that may be available if you are a parent or carer who provides daily care and attention for a person with a disability, medical condition or who is frail aged.
Carer Adjustment Payment	Carer Adjustment Payment is a one-off, non-taxable payment to help families to adjust following a catastrophic event when a child aged 0-6 years is diagnosed with a severe illness, medical condition or a major disability.
Mobility Allowance	Mobility Allowance assists people with disabilities who are involved in qualifying activities and cannot use public transport without substantial assistance.
Sickness Allowance	Sickness Allowance assists people if you are employed, including if you are self-employed, and you are temporarily unable to work because of a medical condition.
Disability Support Pension	Disability Support Pension is for if you are unable to work because of illness, injury or disability, or if you are permanently blind.
CONTACT	132 850 www.humanservices.gov.au
Special Benefit	Special Benefit helps you if you are in severe financial need due to circumstances outside your control and you cannot receive any other Centrelink pension or benefit.
Crisis Payment	Assists if you are in severe financial hardship in extreme circumstances such as domestic violence or a natural disaster, you have been released from gaol or psychiatric confinement, or you have arrived in Australia for the first time on a qualifying humanitarian visa.
CONTACT	132 300 www.humanservices.gov.au
Bereavement Payment	Bereavement Payment helps make it easier for you to adjust to changed financial circumstances after the death of your partner or your child, or someone you cared for.
Widow Allowance	Help for women born on or before 1 July 1955 who have become widowed, divorced or separated since turning 40 and have no recent workforce experience.
Age Pension	Age Pension ensures you have an adequate income in your retirement if you have reached retirement age.

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SUBSIDIES

There are a number of subsidies and rebates available for different life stages and needs.

Allowance payment	Type of support	Contact
Housing NSW Private Rental Subsidy Disability (SAS - D)	Private rental subsidy - Disability is paid to people with a disability who are approved for Priority Housing	Housing Lismore 02 6623 2424 www.housing.nsw.gov.au
Taxi Transport Subsidy Scheme (TTSS)	The scheme subsidises the travel cost of eligible TTSS participants, allowing them to travel by taxi at half fare. There is a maximum subsidy that can be claimed.	Transport NSW 1800 623 724 www.transport.nsw.gov.au/customers/taxis/tts
Isolated Patients Travel and Accommodation Assistance Scheme	A transport and accommodation subsidy scheme that assists people in isolated and rural communities to gain access to specialist medical treatment not available in their own area.	Enable 1800 478 227 www.enable.health.nsw.gov.au/home/iptaas
The Assisted School Travel Program (ASTP)	Aims to assist eligible students with disabilities to access educational services in government and non-government schools in NSW with a maximum of two trips per day. Please contact your school principal in relation to any enquiries and applications for access to the ASTP.	NSW Education 1300 338 278 www.schools.nsw.edu.au/studentssupport/programs/astp
Contenance Aids Payment Scheme (CAPS)	An Australian Government payment that will assist eligible people who have permanent and severe incontinence to meet some of the costs of their continence products. It is a direct payment to clients that increases flexibility and choice about where and when they purchase their continence products.	Dept of Health 1800 330 066 www.bladderbowel.gov.au/caps OR Medicare 132 011
Enable NSW	Provides assistance to people with a permanent disability or a disability of indefinite duration supplying appliances to support the client. Help with aids and equipment including wheelchairs, prosthetic limbs and ventilators	Enable 1800 362 253 www.enable.health.nsw.gov.au
NSW Government Spectacle Program (Vision Australia)	Frames and lenses (supplied singularly or as a complete unit) are available at nil cost to eligible recipients including the elderly, children, people experiencing homelessness, those living in rural and remote areas, people with disability and Aboriginal and multicultural communities.	Vision Australia 1300 847 466 www.visionaustralia.org/eye-health/nsw-spectacles-program
The Australian Government Hearing Services Program	This office manages the issuing of electronic vouchers for eligible clients to access hearing assessments and devices from hearing service providers of their choice. It also administers provision of hearing services for eligible clients with special needs	Hearing Services 1800 500 726 www.hearingservices.gov.au
Life Support / Medical Energy Rebates	You may be eligible for a rebate on electricity if you meet the criteria under NSW industry guidelines. To find out more about these guidelines, call the energy hotline	Service NSW 137 788 www.service.nsw.gov.au