



# DAISI Strategic directions 2018-21

## Building strong communities

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## Introduction

This strategic framework includes Key Strategic Outcomes, which are set for a three year period (2018 – 2021), and Strategic Goals which will be reviewed on an annual basis. These strategic goals will form the basis of operational work-plans for DASI staff



## **Vision:**

Empowering disadvantaged people to live a meaningful, personally satisfying and ordinary life.

## **Mission:**

Connecting the disadvantaged to community, formal and natural supports, to enable their full potential.

# Values

## Trust and accountability:

Establishing trust by being honest, open and transparent by doing what we say in every relationship and by ensuring we take ownership for our actions and decisions

## Individualised Practice

Being responsive to the needs of individuals and ensuring the person is at the centre of decision making.

## Sustainability

Ensure that all we endeavour to do is cost effective and sustainable, giving value for money to our customers.

## Capacity building

Developing capacity by providing information and support to both individuals and the community

# Key Strategic Outcomes



#	Key strategic outcomes 2018-21	Strategic goals 2018	Success indicators
1	Be a sustainable, authentic, independent organisation, delivering quality outcomes.	Develop and secure a diversified funding base	<ul style="list-style-type: none"> <li>Income ceasing EOFY is replaced by a range of funding such as; NDIS funding, Community Project funding, and passive income strategies, and other government funded projects.</li> <li>No one funding source accounts for more than 40% of DAISI's funding base</li> </ul>
		Expand and grow organisation in response to community and financial needs	<ul style="list-style-type: none"> <li>The Support Coordination service has developed as a viable business.</li> <li>DAISI is able to meet the demand for support coordination from the community</li> <li>The organisation's internal systems and processes can support and sustain the growth</li> </ul>
		Develop and consolidate the organisation's Practice Framework	<ul style="list-style-type: none"> <li>The organisation has a high-quality, accessible, Practice Framework</li> </ul>

# Proposed Key Strategic Outcomes



#	Key strategic outcomes 2018-21	Strategic goals 2018	Success indicators
2	Increase social capital in our local community	Identify and undertake ways to support older people in our community	<ul style="list-style-type: none"> <li>DAISI has run a community consultation</li> <li>DAISI has engaged in a project/partnership around supporting older people</li> </ul>
3	Build capacity for people and organisations in our community to take ownership	Build a successful NDIS business including support coordination, capacity building and plan management	<ul style="list-style-type: none"> <li>Feedback from customers is positive</li> <li>Business model is financially viable</li> </ul>
		Develop and fund a Carers program	<ul style="list-style-type: none"> <li>Funding source has been identified and secured</li> <li>Model for program has been developed</li> </ul>
		Identify opportunities for partnering with like-minded organisations	<ul style="list-style-type: none"> <li>DAISI has two additional meaningful / strategic partnerships</li> </ul>
4	Reduce isolation through connecting people	Use an effective model to undertake formal community consultation around reducing isolation.	<ul style="list-style-type: none"> <li>DAISI has undertaken community consultation</li> <li>Strategies will be identified to reduce isolation in the community</li> </ul>