

## I am 65 years of age or older - can I access the NDIS?

**If you are aged 65 years and over, you are not eligible to access the National Disability Insurance Scheme (NDIS).**

### **You currently receive disability support**

If you are aged 65 years and over and currently receive disability supports you will continue to receive these supports and will not be disadvantaged. You do not have to do anything.

In Northern NSW your supports will be provided under the **Continuity of Supports** program from 1 May 2018 and will continue as usual. For more information about the Continuity of Supports program, contact:

- **your services provider**
- the Australian Government Department of Health **CommonwealthCoS@health.gov.au**

### **You do not currently receive disability supports**

If you are aged 65 years and over, do not receive disability support now but may need to later, this is provided through the Commonwealth Government aged care system.

To help you navigate the aged care system the Government has created **My Aged Care**. My Aged Care is made up of a contact centre and website. Together they can provide you with information on aged care for yourself, a family member, friend or

someone you're caring for. You can:

- call the My Aged Care contact centre on:
  - **1800 200 422**
  - between 8am and 8pm on weekdays
  - between 10am and 2pm on Saturdays
  - the My Aged Care contact centre is closed on Sundays and national public holidays.
- visit the My Aged Care website at:
  - **myagedcare.gov.au**

You can expect the staff to be polite, helpful and knowledgeable, and to provide:

- prompt, reliable and confidential services
- clear information, which can be made available:
  - in languages other than English if you speak another language and need an interpreter
  - in other formats if you have hearing difficulties or a vision impairment
- help to find Government-funded aged care services
- prompt resolution of any complaint or concern you have with My Aged Care.

## Need more help?

If you would like to talk about this information, need help connecting to services and activities in your community, or have other issues you would like to discuss, we at DAISI Services would be happy to help.

Call us at **DAISI on 1800 800 340**

Email us on **info@daisi.asn.au**

Drop into our office 8.30am to 4.30pm Monday to Friday at **166 River Street Ballina NSW.**